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## Lasernet FO Connector 10.0.34 (PU 58) Compatibility with Lasernet

2023-05-11 - Alex Clemons - [Comments \(0\)](#) - [Lasernet FO Connector News](#)

The PEAP version of Lasernet FO Connector 10.0.34 (PU58) which is planned to get general availability (self-update) on June 16, 2023 is not compliant with any existing versions of Lasernet FO Connector if Azure is used for the communication between Lasernet FO Connector and Lasernet.

The issue is caused by some files (.NET files used for Azure) that have been updated within the standard Dynamics 365 Finance & Operations.

Microsoft experienced a similar issue(s) in relation to their DRA (Document Routing Agent).

We have prepared 6.18.4 for 10.0.34 (PU58). The reason for this new "sub-version" is the failure of loading printers from the Cloud print connector as the RetryPolicy has been deprecated in the newer/updated version of the updated .NET file used for Azure (Microsoft.WindowsAzure.Storage).

The following error message would be displayed when loading printers from the Cloud Print Connector (CPC):

The screenshot shows the Dynamics 365 Finance and Operations interface. At the top, there is a navigation breadcrumb: "Lasernet > Setup > Lists > Printers". Below this, a red error message is displayed: "Method not found: 'Void Microsoft.Dynamics.Platform.Integration.Azure.Queue.Contracts.QueueProviderSettings.set\_RetryPolicy(Microsoft.WindowsAzure.Storage.RetryPolicies.IRetryPolicy)'". The main content area shows a list of printers under the heading "Printers" and "Standard view". The list has columns for "Printer name", "Description", "State", "Type", and "Identifier". The first printer is "Default" with state "Unchanged" and type "Manual". Other printers listed include "Fax", "HPCA37B4 (HP Off...", "Lasernet Print Cap...", "Lasernet Referenc...", and "Microsoft MS-XPS ...". A red arrow points from the error message to the "Update Printers" button in the toolbar.

Printer name	Description	State	Type	Identifier
Default	Use this printer to find user defa...	Unchanged	Manual	
Fax		Initial	Lasernet Cloud Print Connector	af3980a0-eb52-4405-be51
HPCA37B4 (HP Off...		Initial	Lasernet Cloud Print Connector	af3980a0-eb52-4405-be51
Lasernet Print Cap...		Initial	Lasernet Cloud Print Connector	af3980a0-eb52-4405-be51
Lasernet Referenc...		Initial	Lasernet Cloud Print Connector	af3980a0-eb52-4405-be51
Microsoft MS-XPS ...		Initial	Lasernet Cloud Print Connector	af3980a0-eb52-4405-be51

There are no issues on the Lasernet Core, Lasernet Cloud Print Connector, or the Lasernet CE Connector.

### Solution

Upgrade your Lasernet Connector to [version 6.18.4](#) - when upgrading your Dynamics 365 Finance & Operations to version 10.0.34.

[Contact us](#) if you have a Lasernet Connector still running version 5.