

Knowledgebase > Lasernet FO Connector > Lasernet FO Connector FAQs > How do I Resolve a Greyed Out Archive Button?

How do I Resolve a Greyed Out Archive Button?

Alice Petruzzella - 2024-11-15 - Comments (0) - Lasernet FO Connector FAQs

Lasernet for Dynamics 365

Issue

The **Archive** button on a form link leads to the file saved in the Lasernet Archive. This button is active if an archived file exists.

However, in some cases, this button may be greyed out, even when an archived file exists.

In the following image, the **Archive** button is greyed out for a free text invoice on the **All free text invoices** list page:

| | Finance and Operations Preview | Accounts receivable 📏 Invo | ices 📏 All free text invoices | | | | | | USMF | ρ | Q (| 9 | ₿ ? |
|---|---|--|---|--|--|----------|-------------------|----------|------------|---|------------|---|-----|
| = | ← ØEdit +New 	□ Delete F | Post Totals Charges Sale: | tax 🔋 Notes and attachments i | (0) Invoice Accounting | Options 🔎 | | | | | (| » O | 0 | 9 C |
| | New Peter Payment journal New from template V Free text invoice Standard view V | Is Related information Settle open transactic Invoice journal Cash flow | ns Vev Send Co Lasernet Orginal Resend Archive | Functions C readit invoicing Attach cre Detach cre | eductions Print management Sit to deduction Print management dist inom deduction | | | | | | | | ^ |
| | O Invoice Cu | ustomer account Invoice acco | unt Name | Address | One-time c Date | Currency | Accounting status | Posted F | lecurrir : | | | | |
| | Not posted U | S-001 US-001 | Contoso Retail San Dieg | o 456 Peach Road | 1/21/2017 | USD | In process | | | | | | |
| | Not posted U | S-002 US-002 | Contoso Retail Los Ange | eles 456 Silver Road | 1/21/2017 | USD | In process | | | | | | |
| | Not posted U | S-003 US-003 | Forest Wholesales | 123 White Road | 1/21/2017 | EUR | In process | | | | | | |
| | Not posted U | S-004 US-004 | Cave Wholesales | 456 White Road | 1/21/2017 | USD | In process | | | | | | |
| | FTI-00000002 U. | S-001 US-001 | Contoso Retail San Dieg | o 456 Peach Road | 1/21/2017 | USD | Completed | ~ | | | | | |
| | FTI-00000003 U | S-003 US-003 | Forest Wholesales | 123 White Road | 4/6/2017 | USD | Completed | ~ | | | | | |

Cause

The reason why the **Archive** button is not active, is that the archived file's reference archive table is different from the data source on this form.

In the following image, the archived file's reference archive table is the **Customer invoice journal**:

| P Filte | r r ding review | | | FreeTextInvoiceReplacement Standard view > Lasernet Log reeTextInvoice_5131.20230912_023439_FTI-00000002 | |
|---------|--|---------------|---|--|--|
| Pending | g re Report name 🛛 Created date and time | ↓ Destination | | General | |
| | FreeTextInvoiceReplacem | Screen | | SYSTEM Decent REFERENCE | |
| | FreeTextInvoiceReplacem | Screen | | Archive name No Account number | |
| | FreeTextInvoiceReplacem | Screen | | FreeTextInvoice_5131_202309 US-001 | |
| | | | | Report name No Document ID | |
| | | | | Created date and time Pending review Order ID | |
| | | | | | |
| | | | | Created by In database XML file | |
| | | | | Admin AST: 2023/09/12/FreeTextInv | |
| | | | | Resend data size PDF file 9.3 KB AST: 2023/09/12/FreeTextinv ⊥ | |
| | | | 1 | Destination | |
| | | | | Lasemet Screen Destination description | |
| | | | | Reference | |
| | | | | Additional information Additional information Go to | |
| | | | | Customer invoice journal FTI-00000002 US-001 ® | |
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However, the form link with the **Archive** button is on the **All free text invoices** list page. The data source for this form is **CustInvoiceTable**.

| | Finance and Operations Pr | review Accounts rece | ivable > Inquiries and report | s 🔰 Invoices 🗲 Inv | oice journal | | | | | | ? |
|--------|---|---|-------------------------------------|--|------------------------|---------------|--------------|--------------------------------|--------------------|---|----------|
| = | ← Totals Voucher Tr | ansactions Charges Po | sted sales tax Invoice O | otions 🔎 | | | | | | Form information | |
| ଜ | Accounting | Ship | Details | Intercompany | Document | P | roperties | | | Control details | |
| ☆ © | View distributions Ship View accounting Bill View | oping specifications Cor of lading w historical load data | nmission transactions Synch Gene | ironize batch/serial nun rate intercompany invo | oe Lasemet ∽ Send ∽ | Electronic de | ocument prop | erties | | Control Invoice Form | |
| 8:= | Invoice journal | | | | | | | | | Invoice journal | |
| | Standard view | /*~ | | | | | | | | Manage | \sim |
| | | | | | | | | | | Administration | <u> </u> |
| | Invoice | | Name | Sales order | Date | Voucher | Currency | Invoice am Intercomp Intercomp | Posted via Line-sp | CONTROL INFORMATION | |
| | FTI-00000020 | US-001 | Contoso Retail San Diego | | 12/31/2016 | FTV-3000 | USD | 4,250,000 | | Control name | |
| | FTI-00000002 | US-001 | Contoso Retail San Diego | | 1/21/2017 | FTV-3000 | USD | 268.13 | | CustInvoiceJour_Invo | |
| | FTI-00000019 | US-001 | Contoso Retail San Diego | | 5/22/2017 | FTV-3000 | USD | 53,625.00 | | Control type | |
| | FTI-00000009 | US-001 | Contoso Retail San Diego | | 6/10/2017 | FTV-3000 | USD | 321.75 | | FormStringControl | |
| | FTI-00000003 | US-003 | Forest Wholesales | | 4/6/2017 | FTV-3000 | USD | 8,580.00 | | DataSource | |
| | FTI-00000004 | US-004 | Cave Wholesales | | 4/4/2017 | FTV-3000 | USD | 10,192.00 | | Custinvoice/our (cus) | |
| | FTI-00000006 | US-004 | Cave Wholesales | | 12/5/2017 | FTV-3000 | USD | 1,040.00 | | Data field | |
| | FTI-00000008 | US-008 | Sparrow Retail | | 12/21/2016 | FTV-3000 | USD | 3,195.00 | | moreiu | |
| | FTI-00000005 | US-008 | Sparrow Retail | | 4/6/2017 | FTV-3000 | USD | 5,431.50 | | FORM INFORMATION | |
| | FTI-00000010 | US-009 | Owl Wholesales | | 5/18/2017 | FTV-3000 | USD | 2,000.00 | | Form name | |
| | FTI-00000014 | US-010 | Sunset Wholesales | | 12/31/2017 | FTV-3000 | USD | 531,250.00 | | CustInvoiceJournal | |
| | FTI-00000013 | US-012 | Contoso Retail New York | | 5/11/2017 | FTV-3000 | USD | 25,000.00 | | Menu item name | |
| | FTI-00000016 | US-015 | Contoso Retail Chicago | | 8/1/2017 | FTV-3000 | USD | 159,375.00 | | CustinvoiceJournal | |
| | FTI-00000011 | US-018 | Contoso Retail Detroit | 4000 | 3/1/2017 | 4000 | USD | -31,800.00 | | Menu item type | |
| | FTI-00000011 | US-018 | Contoso Retail Detroit | | 3/1/2017 | FTV-3000 | USD | 31,800.00 | | Display | |
| | FTI-00000012 | US-018 | Contoso Retail Detroit | | 4/10/2017 | FTV-3000 | USD | 31,800.00 | | Query name | |
| | FTI-00000018 | US-020 | Orchid Shopping | | 11/1/2017 | FTV-3000 | USD | 104,000.00 | | Current at a transmitter | |
| | FTI-00000017 | US-022 | Contoso Retail Virginia | | 9/1/2017 | FTV-3000 | USD | 200,000.00 | | Query statement | |
| | FTI-00000015 | US-024 | Yellow Square | | 12/22/2017 | FTV-3000 | USD | 316,500.00 | | SELECT FIRSTFAST | |
| | FTI-00000007 | US-103 | Rain Projectors | | 5/18/2017 | FTV-3000 | USD | 2,500.00 | | FORUPDATE * FROM CustInvoiceJour(CustInvoice | |
| | | | | | | | | | | | ОК |

Solution

The report's **Table for archive** must be updated to match the data source on the form where you are trying to select the **Archive** button. To do so, follow these steps:

1. Set the **CustInvoiceTable** as the **Table for archive**.

| Finance and Operations | Preview Lasernet > | Common 💙 Reports | | | | | | | | USMF P Q 😳 | @ 7 |
|---|---|---|--------------------------|--|--|---|--|--|---|--|------------|
| Configuration Structure Data sources Designs | ew Delete Vournal s Replacement nks links Atta | Testing V Setup Options Setup erlays Images schments Metadata (Autoform DM |) Vali Refr Cop | date 'esh yy/Rename ❤ | Tools Download query definition Generate report summary Compare ∽ | Query Query wizard Dialog setup Run report | Backup Export report backup Import report backup Copy report to other cor | Distributio Destinations Document han | n Fixed repo Create dling Remove Deploy | vt version Stylesheet Transformation styl Sorting style sheet Refresh | yle she |
| | | | | Standard view | v∼ s | | | | | | |
| C origin SSRS report Query | Repet name FreeTextInvoice replaced FreeTextInvoiceReplacem | Report design name Ac Report 2 Custom query: FreeTex V | etiv :]] | Parameters Active Yes Title File name FreeTextInv Mapping Archive | v | Server Other parameters Server 18 Prever format Review before sending Let SSIS render PDF Kee 0.ABC_ABC_ No | | FreeT Menu Defa Defa Forma User Docur Last Cust | textinvoice_Q_ABC_ABC_FTI-0 location control utt regional settings ma ma petaut. | | |
| | | | | Archive Default Destinations All Security Destination | to archive | Table for archive CustInvoiceJour Source name currentRecord() CustInvoiceJour CustInvoiceTable FreeTextInvoiceTable | Pice State S | eport life span : : : : : : : : : : : : : : : : : : : | Allow On fc Resent FreeT Disable | Default forced rerun torms and archive d menu item feetimotice le print joe No Table Default | |

2. Print the report again to create an archive file with a reference to the new **Table for archive**.

| - 111 | Finance and Operations Preview Accounts receivable > Invoices > All free text invoices | | USMF & |) (| 2 0 | | ? |
|-------------|--|------|---|-----|-----|-----|-----|
| = | ← 🚍 ∥Edit + New 🗊 Delete Preview ∽ 🖉 Review Resend ∰ Compare Downlo | ad l | ad Lasernet Cloud print job status 🔢 Optimize Lasernet log Report Testing 🗸 🛛 Options 🔎 | > O | ø | 9 ¢ | l d |
| ≙ ☆ © | (D Filter) ☐ Pending review | F | FTI-0000002: US-001 Standard view × Lasernet Log FreeTextInvoice, 5131, 20230912, 204048, FTI-00000002 | | | | |
| 0F | Pending re Report name Created date and time | | Ganaral | | | | |
| 8:= | FreeTextInvoiceReplacem Screen | | | | | | |
| | | | SP 16M Resend R4PHB/K/L Archive name Archive name No Account number US-001 US-001 Report name No Decument ID FreeTextInviceFrepTacement Pending review FIT-10000002 Created date and time Save in Created date and time Save in Admin Format PDF file AST: 2023/09/12/FreeTextInv (± | | | | |
| | | L | Destination | | | | Ā |
| | | | Lasemet Screen Destination description | | | | |
| | | | Reference | | | | |
| | | | Additional information Additional information Go to | | | | |
| | | | Customer free text invoice PTI-00000002 US-001 @ | | | | |

The **Archive** button is now active on the **All free text invoices** list page.

| | Finance and Operations Preview | Accounts receiv | rable 💙 Invoices | > All free text invoices | | | | | | | USMF | Q | \$ | | ? |
|-----|--|------------------------------|-------------------|----------------------------|-----------------------|--------------------|-----------------|----------|-------------------|--------|------------|---|-----------|-----|---|
| ≡ | ← ØEdit +New 	Delete | Post Totals Ch | narges Sales tax | Notes and attachments (0) | Invoice Accounting | Options 🔎 | | | | | | 4 | 0 8 | 0 🖻 | B |
| uu | New | Details Relat | ted information | Document Fur | ctions De | ductions Pr | rint management | | | | | | | | |
| ☆ | Payment journal Payme | nt schedule Settle | open transactions | View ∽ Send ∽ Credit | invoicing Attach cred | it to deduction Pr | int management | | | | | | | | |
| ٩ | New from template V Payme | nt format Invoice Cash fi | i journal ow | Lasernet V Print V | Detach crec | lit from deduction | | | | | | | | | |
| 07 | | | | Lasernet Colpy | | | | | | | | | | | ~ |
| e | | | | Lasemet Original | | | | | | | | | | | |
| 8:= | Free text invoice | | | Resend | | | | | | | | | | | |
| | Standard view $\scriptstyle{\smallsetminus}$ | | | Archive | | | | | | | | | | | |
| | | Invoice number | | | | | | | | | | | | | |
| | P Filter | | | | | | | | | | | | | | |
| | O Invoice | Customer account | Invoice account | Name | Address | One-time c Dat | te | Currency | Accounting status | Posted | Recurrir : | | | | |
| | Not posted | US-001 | US-001 | Contoso Retail San Diego | 456 Peach Road | 1/2 | 21/2017 | USD | In process | | - I | | | | |
| | Not posted | US-002 | US-002 | Contoso Retail Los Angeles | 456 Silver Road | 1/2 | 21/2017 | USD | In process | | | | | | |
| | Not posted | US-003 | US-003 | Forest Wholesales | 123 White Road | 1/2 | 21/2017 | EUR | In process | | | | | | |
| | Not posted | US-004 | US-004 | Cave Wholesales | 456 White Road | 1/2 | 21/2017 | USD | In process | | | | | | |
| | FTI-0000002 | US-001 | US-001 | Contoso Retail San Diego | 456 Peach Road | 1/2 | 21/2017 | USD | Completed | ~ | | | | | |
| | FTI-0000003 | US+003 | US-003 | Forest Wholesales | 123 White Road | 4/6 | 6/2017 | USD | Completed | ~ | | | | | |

If you cannot locate the **DataSource** for the report, open the **Query wizard** and check the main table (for instance, if you are dealing with a custom report that is using the **PurchTable**, set the **Table for archive** to be **PurchConfirmationRequestJour**).

Typically, the **Table for archive** is set from the workspace where the report is run. For example, when running a record from **Sales Confirmation**, expect a relevant **Table for archive** to be there.

This information can be found by right-clicking a record and viewing the form information.