

## Error Message: "Root element is missing"

- 2022-10-14 - Comments (0) - AX 2012 FAQs



This article provides a solution for the following error message which may appear in AX 2012:

*Root element is missing.*



### Resolution

Follow these steps to resolve the error:

1. Navigate to the report in **Lasernet > Reports**.
2. Select the affected report and, on the action pane, click on **Stylesheet** and then **Refresh**.

Microsoft Dynamics AX - Contoso Entertainment [R2CU6: Session ID - 10] - [1 - ceei - initial]

CEEI > Lasernet > Common > Reports

File > Report

New report  
 Maintain  
 Delete  
 Replacement  
 Elements  
 Overlays  
 Attachments  
 Stylesheet  
 Refresh  
 View  
 Sort  
 Related sources  
 Reprint in forms  
 Custom code  
 Setup  
 Validate  
 Query wizard  
 Dialog setup  
 Run report  
 Tools  
 Fix report  
 Document handling  
 Distribution

Favorites  
 My favorites  
 Labeled  
 Lasernet  
 Area page  
 Common  
 Reports  
 Destinations  
 Archive  
 Setup

**Report**  
 Reports  

Origin	Report name	Report design name	Active
SSRS report	CustAccountStatementExt	Report	<input checked="" type="checkbox"/>
SSRS report	CustCollectionJour	Report	<input checked="" type="checkbox"/>
SSRS report	CustInterestNote	Report	<input checked="" type="checkbox"/>
Query	FP_SalesConfirm	Custom query: SalesConfirmDetailsTmp	<input type="checkbox"/>
SSRS report	FreeTextInvoice	Report	<input checked="" type="checkbox"/>
SSRS report	Giro	GiroFIK	<input checked="" type="checkbox"/>
SSRS report	InventTransferShip	Report	<input checked="" type="checkbox"/>
SSRS report	PurchPurchaseOrder	Report	<input checked="" type="checkbox"/>
SSRS report	SalesConfirm	Report	<input checked="" type="checkbox"/>
SSRS report	SalesInvoice	Report	<input checked="" type="checkbox"/>
SSRS report	SalesPackingSlip	Report	<input checked="" type="checkbox"/>
SSRS report	SalesQuotation	Report	<input checked="" type="checkbox"/>

3. Try to print the report through Labeled again.